

# IT Service Process Architecture and Automation Strategy for an ITIL implementation

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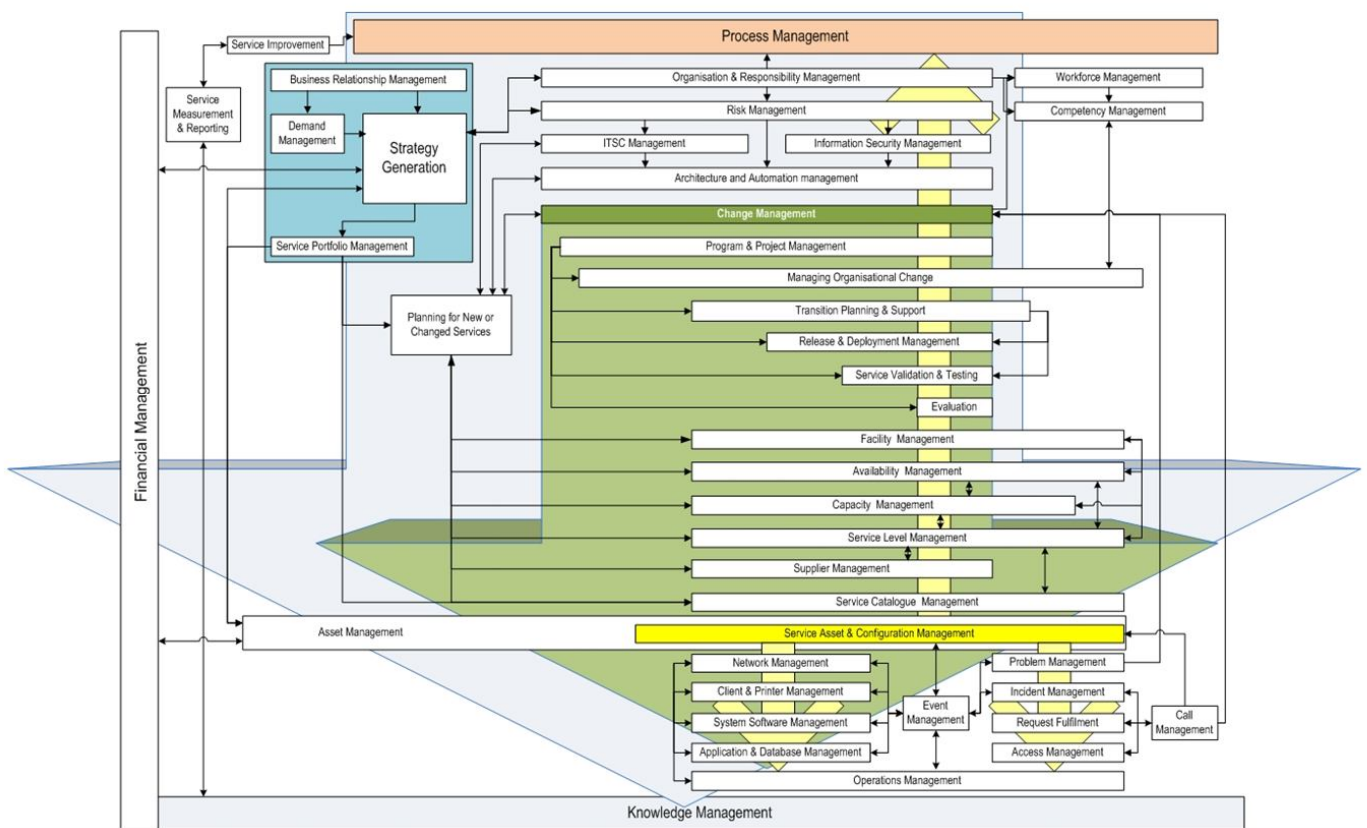
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## Purpose of this document

The purpose of this document is to outline the Service Process Architecture recommended for the implementation of ITIL.

## IT Service Process Architecture diagram



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