

List of possible Service Catalog Component Services

Component services
Application Deployment
Application Integration
Application Load Balancing
Application Packaging
Asset Management
Audio-Conferencing
Automated Call Distribution
Availability Management
Backup & Restore
Building Cabling
Business Intelligence (Analysis & Reporting)
Caching
Calendaring
Capacity Management
Change Management
Collaboration
Computer Telephony Integration
Configuration Item Discovery
Configuration Management
Content Delivery / Video Streaming
Content Filtering
Data Acceleration / Compression (In flight)
Data Archiving and Retrieval
Data Centre Networking
Data Compression (At rest)
Data De-Duplication
Data Encryption (At rest)
Data Encryption (In flight)
Data Exchange / File Transfer
Data Snapshotting
Data Storage
Database Administration
Demand Management
Deskside Support
Device Authorization
Digital Rights Management
Digital Signage
Disk Defragmentation
Distributed Time Services

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Document Management
Document Scanning
Dynamic Host Configuration Protocol (DHCP)
e-mail Delivery (SMTP)
e-mail & Calendar Management
Emergency Management Support
Event Management
Computer / Communications Room Facilities Management
Facsimile
Financial Management
Firewall
Gateway
Handheld Device Integration
Identity and Access Management
Incident Management
Instant Messaging
Interactive Voice Response (IVR)
Internet Connectivity
Intrusion Detection & Prevention
IP Address Management
Knowledge Management
Local Area Networking
Metropolitan Area Networking
Multi-casting
Network Address Translation (DNS)
Network Device Configuration Management
Network Monitoring
Non Repudiation
Offline Working
Operations Management
Password Management
Patch Management
Performance Management
Physical Device Security
Physical Port Activation / Deactivation
Power Management
Power over Ethernet (PoE)
Presence Management
Problem Management
Procurement
Project Management