

Bid name :

Facilities Management/Managed Services and Outsourcing proposals

Solution and costing model Stakeholder sign off form

(please tick boxes to indicate you have read, understand and agree with the specified categories)

Data Center component

- Labor requirement
- Activities - Operations, monitoring, Tech Analyst etc..
- Tools
- UPS
- Power
- Floorspace
- Generator
- Establishment costs
- Additional staff required

Specify :

Signed off by

Name :

Signature :

Date :

Risk factor 1-5 1= low risk

BRS Component

- Scope
- Costs

Specify :

Signed off by

Name :

Signature :

Date :

Risk factor 1-5 1= low risk

Support desk component

- Number of calls
- 1st level resolution SLA
-
- Location
- Support hours
- Costs
- Additional staff required

Specify :

Signed off by

Name :

Signature :

Date :

Risk factor 1-5 1= low risk

Technical Services component

- Technical solution
- Labor requirement
- WAN Costs
- Equipment/costs/maintenance
- Software/costs/maintenance
- Support hours
- Travel
- Establishment costs
- Additional staff required
- Service Levels
- Innovation

Specify :

Signed off by

Name :

Signature :

Date :

Risk factor 1-5 1= low risk

Service Delivery component

- Part time SDM required
- Full time SDM required

Signed off by

Name :

Signature :

Date :

Risk factor 1-5 1= low risk

Application services component

- Scope
- Labor
- Skills required
- Support hours
- Delivery process
- Costs
- Additional staff required

Specify :

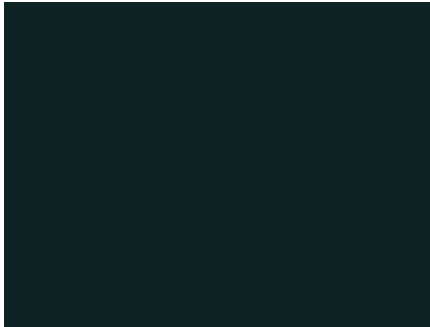
Signed off by

Name :

Signature :

Date :

Risk factor 1-5 1= low risk



Overall proposal signed off by

Name :

Signature :

Date :

Risk factor 1-5 1= low risk