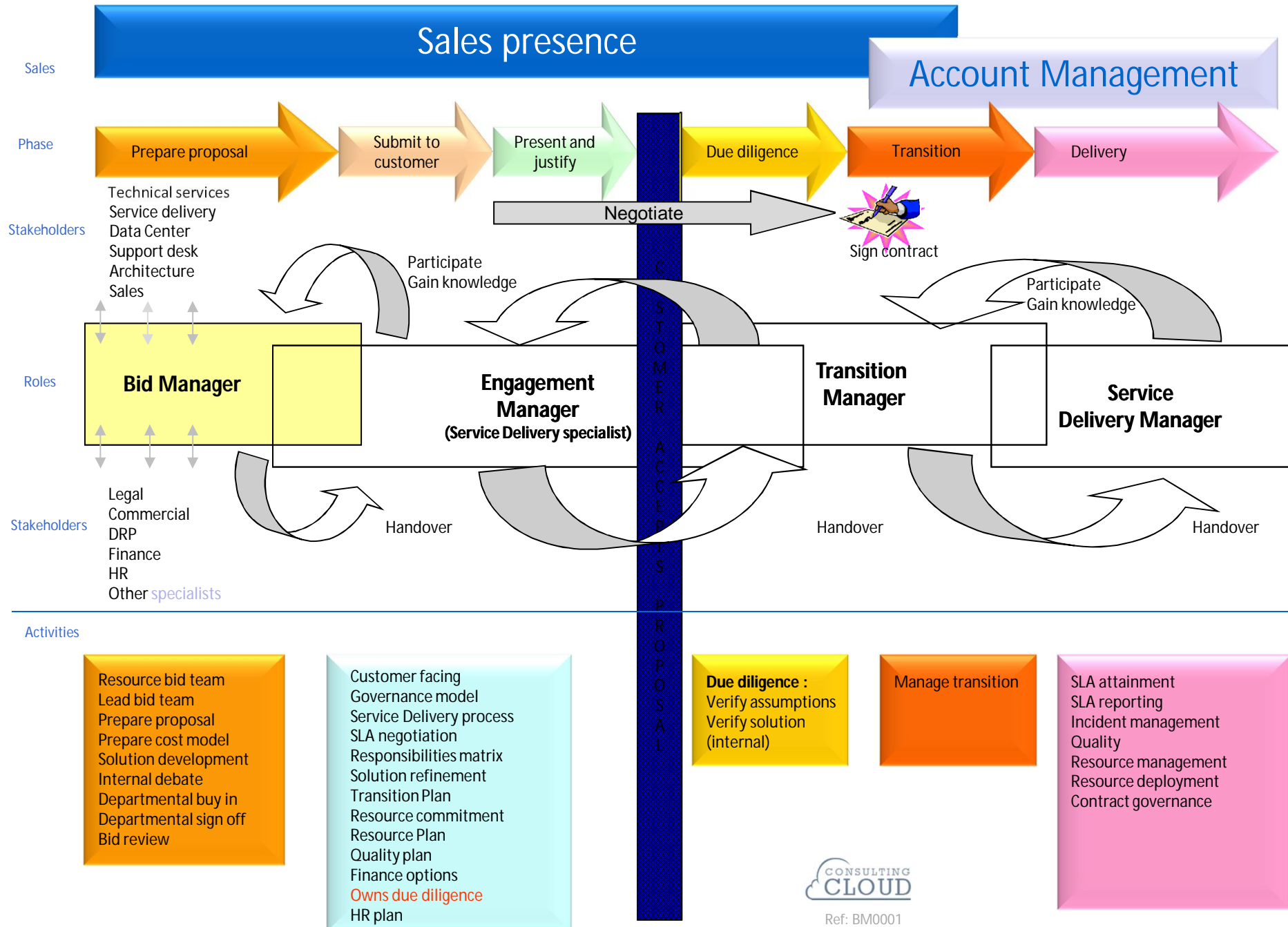


Managed services engagement process



Ref: BM0001